

Transportation Resources for Washington County Residents

2019



Developed by
Community Thread
Stillwater, Minnesota

www.CommunityThreadMN.org

Phone: 651-439-7434

Community Thread receives partial funding from
Lakeview Health Foundation,
United Way of Washington County-East,
private donations and other supporters.



Always check with your healthcare provider first. They may have services available at no cost to you as part of your plan.

ALLEGIANCE TRANSPORTATION

651-207- 5211

www.allegiancetransportation.com

At Allegiance Transportation, you will have the comfort of knowing you or your loved ones are in the very best of hands while traveling with one of our professionals. Prior to your first ride, you will be invited to meet with one of our staff. We'll answer any questions you have about our company and our drivers. We offer transportation to medical appointments, treatment sessions, and rehabilitation therapies for wheelchair clients throughout the Twin Cities metro area.

They have received an A+ from the BBB.

Regular times of service: Monday through Friday, 7 a.m. to 5 p.m. Service available earlier, later or on weekends for extra \$20 fee.

Advance notice: 24 hours preferred, after hours call for pricing.

Wheelchair lift: Yes - mount lift or ramp.

Price: 10 miles round trip \$48 wheelchair fee \$65.50- \$1.70 per mile over 10.

Questions?

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ALWAYS BEST CARE SENIOR SERVICES

651-774-9979 (Free consultation 651-760-3895)
www.abcstcroixvalley.com

Always Best Care Senior Services provides a transportation service with a special touch. Caregivers escort patients to appointments and are available to remain with the patient during appointments. Caregivers also assist with meals and light housekeeping.

Hours of service: 7 days a week, 8 a.m. to 8 p.m.

Advance notice required: 24 hours.

Wheelchair lift: No.

Price: 1 hour \$35, 2 hours \$60, 3 hours \$84.

Additional \$0.57 per mile.

Payment accepted by cash or check; no Medical Assistance or insurance.

AMERICAN CANCER SOCIETY

800-227-2345

www.cancer.org

Transportation is provided by Road to Recovery volunteers to cancer patients who are ambulatory and need rides to doctor appointments and medical treatments.

Hours of service: Monday through Thursday.
8 a.m. to 5:30 p.m.; Friday 8 a.m. to 4:30 p.m.

Advance notice required: 4 business days.

Wheelchair lift: No.

Price: Free.

Additional Resources:

If you receive county services, you may be eligible for help with transportation. Contact your county case manager for assistance.

Washington County Community Services
651-430-6000 www.co.washington.mn.us

Minnesota Department of Human Services
(651) 431-2000 www.mn.gov/dhs

www.MinnesotaHelp.info

Disability Linkage Line

866-333-2466

**Metropolitan Area Agency on Aging -
Senior Linkage Line**

800-333-2433 www.metroaging.org

United Way

Call: 211 Note: If calling from a cell phone, call:
651-291-0211 (metro); 800-543-7709 (outstate) or
TTY: 651-291-8440.

Veterans Linkage Line

888-546-5838 www.mdva.state.mn.us

LinkVet is a 24-hour helpline for transportation.

Other services for Minnesota Veterans

Churches, American Legion, VFW clubs,
insurance providers, taxis, car rental agencies,
Lyft and Uber.

Advance notice required: 2 business days for weekday rides; 1 week advance notice for weekend rides.

Wheelchair lift: Yes.

Price: \$24.50 one way, plus \$1.65 per mile. Medical Assistance accepted.

UCARE MINNESOTA

612-676-6830

www.ucare.org

UCare Minnesota provides transportation for medical, dental or chiropractic appointments.

Hours of service: 7 days per week.
6 a.m. to 10 p.m.

Advance notice required: 2 days (same day for emergency or pharmacy).

Wheelchair lift: Yes; document from doctor required.

Price: Free for UCare members, depending on plan.

BLUE CROSS BLUE SHIELD MINNESOTA

Blue Ride: 651-662-8648

www.bluecrossmn.com

The Blue Ride is a service to Blue Plus members. Transportation is provided to any health care appointment, including mental health.

Hours of service: Monday through Friday.
7 a.m. – 6 p.m. no holidays.

Advance notice required: 2 business days.
1 short notice ride per month.

Wheelchair lift: Yes.

Price: Free for Blue Cross Member with Blue Ride benefit.

BRIGHTSTAR CARE ST. CROIX VALLEY

651-234-0044

www.brightstarcare.com/st-croix-valley

They provide clients with a certified nursing assistant, licensed practical nurse or registered nurse who will transport clients to and from medical appointments and stay with the client the entire time. Other services are available, please call or look online.

Hours of service: 7 days a week, 24 hours a day.

Advance notice required: 2 days minimum.

Wheelchair lift: No.

Price: Varies on level of care needed; call for price information.

TWIN CITY MOBILITY

952-435-5503

www.twincitymobilitymn.com

Twin City Mobility provides transportation for medical appointments in the Twin Cities Metro area.

Hours of service: 7 days a week.

5 a.m. to 8 p.m.

Advance notice required: No, but 1 day is recommended.

Wheelchair lift: Yes.

Price: \$18.75 one way, plus \$1.55 per mile. Blue Cross, UCare and Medical Assistance accepted.

TWIN CITY TRANSPORTATION

952-884-6824

www.tctransportation.com

Twin City Transportation provides a door-to-door service: 7 days a week for wheelchair or ambulatory clients. A stretcher service, as well as aides or assistants are available at additional charge.

Hours of service: Monday through Friday, 8a.m. to 5p.m.; Saturday and Sunday times vary based on availability.

TRAVELON TRANSPORTATION

952-926-9292

www.travelontransportation.com

Hours of service: Monday through Friday, 5 a.m. to 6 p.m.; Saturday, 5 a.m. to 5 p.m.; Sunday – based on driver availability.

They contract with DHS, Blue Plus and Ucare. They also provide medical rides as a non-contractor for Health Partners.

Advance notice required: No, but 2 days is recommended.

Wheelchair lift: Yes.

Price: Wheelchair: \$25 one way, plus \$2 per mile (extra for oversize wheelchairs).

Non-wheelchair riders: \$15 one way, plus \$2 per mile. Extra cost for rides outside the 694 and 494 freeway loop.

If you need transportation, and live in Washington County, you have a variety of options. Transportation fees vary with each service provider and many require advance notice to schedule a ride. Other transportation services may exist – check your phone directory or the internet for more information.

**This information is subject to change.*

COMMUNITY THREAD

651-439-7434

www.CommunityThreadMN.org

Community Thread provides transportation to medical appointments with the help of volunteers. This service is for ambulatory riders who live in the Stillwater School District (ISD 834) and have no other means of transportation. There is a pre-screening process for riders. Qualified riders need to complete a pre-service application form prior to start of service.

Hours of service: Monday through Friday, 8 a.m. to 4 p.m. (no holidays)

Times may vary depending on the availability of volunteer drivers and the distance to and from appointment.

Call during office hours: Monday through Friday, 9 a.m. to 1 p.m.

Advance notice required: 3 business days
Will take ride requests up to 30 days before day of appointment.

Wheelchair lift: No.

Price: Rides are free, but donations to Community Thread are encouraged.

COMMUNITY THREAD CONNECTOR LOOP

651-234-2272

<https://dartsconnects.org/transportation/>

The Community Thread Connector Loop runs every Monday from 10am – 3pm, with scheduled stops at senior housing complexes, area businesses, retail stores and Community Thread's Stillwater location. The Community Thread Connector Loop is open to all. Planned stops are offered on an hourly loop schedule, with the flexibility to request a stop nearby.

Hours of service: Monday from 10 am – 3 pm.
Call during office hours: Monday through Friday, 9 a.m. to 4 p.m.

Advance notice required: Riders who live within 2 blocks of the bus route may request a home pickup by calling DARTS at 651-234-2272 by Friday at 2pm prior to the Monday service.

Wheelchair lift: Yes.

Price: \$3 for an all day pass and can get on and off the bus at any stop along the loop.
Cash only.

TRANSIT LINK

651-602-5465

www.metcouncil.org

Transit Link provides shared-ride, curb-to-curb small-bus service for medical and non-medical needs in the Twin Cities Metro area.

Hours of service: Monday through Friday.
6 a.m. to 6:15 p.m.

Advance notice required: Reserve a ride up to 5 days in advance. There is limited same day service with minimum of 2 hours advance notice.

Wheelchair lift: Yes.

Price: Less than 14 miles - \$2.25 one way; 14 to 24 miles - \$4.50 one way; More than 24 miles - \$6.75 one way. Certified disabled riders pay a maximum of \$4.50 each way. Exact change is required, or Go Cards may be purchased from Cub Foods stores. Pick-ups may be up to 30 minutes later than requested, depending on circumstances of previous pick-ups of the other bus riders. Drivers will wait up to 3 minutes for riders to appear.

Cancellation policy: 1-hour advance cancellation is required. With 3 late cancellations or no shows, ride service will be suspended for 1 month.

TLC SPECIAL TRANSPORTATION

952-882-0535

www.tlcspecialtransportation.com

TLC Special Transportation offers rides to medical appointments or other activities throughout the Twin Cities Metro. Vans and buses also are available for group trips.

Hours of service: Monday through Friday.
6:00 a.m. to 5 p.m.

Advance notice required: 3 days.

Wheelchair lift: Yes.

Price: \$48 round trip, plus \$2.50 per mile
Blue Plus, Health Partners, Medica, Medical Assistance, MHP/Hennepin Health and UCare insurance is accepted.

DISABLED AMERICAN VETERANS OF MINNESOTA

612-467-2768

www.davmn.org

Volunteer veterans provide veterans rides for VA Medical Center appointments.

Hours of service: Monday through Friday,
from 9 a.m. to 1 p.m. (no holidays).

Advance notice required: No; first come,
first served

Wheelchair lift: No.

Price: Free to disabled veterans with financial
or medical hardship. Donations are
accepted to DAV of Minnesota.

DISCOVER RIDE

651-288-0327

Discover Ride provides a full range of medical transportation services for ambulatory persons in the Twin Cities metro.

Hours of service: Monday – Thursday

6 a.m. to 6 p.m.; Friday 6 a.m. to 5 p.m.

Advance notice required: at least 1 day.

Wheelchair lift: No.

Price: door to door \$16 + \$1.50 per mile.

Door through door \$19 + \$1.50 per mile.

SYNERGY Homecare

763-205-4440

www.synergyhomecare.com

SYNERGY HomeCare provides in-home care services including personal cares, homemaking chore services, and we offer transportation services for individuals who can get in to and out of a standard passenger vehicle. We do not provide medical transport, but we transport clients to doctor appointments, religious services, and other appointments. Our licensed caregivers assist the client in to and out of the car and stay with the client during the appointment.

Hours of service: 24 hours per day.

7 days a week.

Advance notice required: 2 days or less.

Wheelchair lift: No.

Price: Hourly and mileage based on government reimbursement rate.

PREMIER HANDICAP SERVICES

651-633-6856 or 612-467-9684

www.premierhandicapservices.com

Premier offers transportation services for individuals with special needs. Translation services are available for Hmong, French or Laotian speakers.

Hours of service: Monday through Friday.

5:30 a.m. to 11 p.m.

Saturday-Sunday, 6a.m. to 8p.m.

Advance notice required: 24 hours min.

4-5 days preferred.

Wheelchair lift: Yes.

Price:

Wheelchair riders: \$60 round trip, plus \$2.50 per mile weekdays.

Ambulatory riders: \$60 round trip, plus \$2 per mile weekdays.

Medical Assistance, Blue Cross, Medica and UCare are accepted if arranged through those programs in advance.

DRIVING MISS DAISY

763-253-4400

www.drivingmissdaisymn.com

Driving Miss Daisy offers vans with ramps and lifts as well as regular vehicles to transport clients to many different types of events including medical appointments, airport travel and social events. Companion services are also offered for seniors and the disabled.

Hours of service: Monday through Friday.

6 a.m. to 6 p.m.

Advance notice required: 2-3 day.

Wheelchair lift: Yes.

Price: 10 miles or less - \$75 for trips (round trip or one way). 10+ miles: \$30 for ambulatory riders, \$45 for wheelchair riders, plus \$3 per mile. Free for riders with some insurance plans - call for information.

HEALTHPARTNERS RIDE CARE

952-883-7400

www.healthpartners.com

HealthPartners Ride Care provides transportation for medical appointments.

Hours of service: Monday through Friday.
7 a.m. to 5 p.m.

Advance notice required: 1 to 3 business days. If ride needed for urgent care, 3 hour notice is requested.

Wheelchair lift: Yes.

Price: Free for HealthPartners members with ride benefit.

MINNESOTA NON-EMERGENCY TRANSPORTATION

866-467-1724

www.mtm-inc.net/minnesota

Minnesota Non-Emergency Transportation provides rides for medical appointments for people on Medical Assistance.

Hours of service: Monday through Friday.
7 a.m. to 8 p.m.

Weekend or after-hours service for hospital discharges only.

Advance notice required: 3 business days; urgent trips as needed.

Wheelchair lift: Yes.

Price: Per Medical Assistance rates.

METRO MOBILITY

651-602-1111

<http://metro council.org/Transportation/Services/Metro-Mobility.aspx>

Metro Mobility serves people with disabilities in the Twin Cities metro, including many communities in Washington County. Registration required before first service.

Hours of service: Varies by community.

Advance notice required: 1 to 4 days.

Wheelchair lift: Yes.

Price: \$4 one way, from 6 to 9 a.m. or 3 to 6:30 p.m.; \$3 in non-rush hours. Cash, Metro Mobility tickets or Go-To cards are accepted.

METRO TRANSIT

612-373-3333

www.metrotransit.org

Metro Transit provides a bus service from Washington County to other cities in the metro area. Fares and hours of service vary – call or go online for more information and rates.

HOME HELPERS AND DIRECT LINK OF THE TWIN CITIES

612-518-5741

www.HomeCareStPaulMN.com

Home Helpers and Direct Link of the Twin Cities provides transportation and in-home compassionate companion and homemaking care to seniors and others, including post-surgery care and respite care. Their goal is to make life easier to keep seniors and those with needs independent and in their homes. They also offer Personal Emergency Response Systems (PERS) through Direct Link, a necklace that calls for help with just the click of a button.

Hours of service: 7 days, 6 a.m. to 10:30 p.m.

Advance notice required: 48 hours preferred.

Wheelchair lift: No.

Price: \$25 per hour, plus 56 cents per mile Insurance not accepted. No long term commitment, however a contract for services is required in advance of the first service.

HOME INSTEAD SENIOR CARE

651-351-7918

www.homeinstead.com

Home Instead Senior Care provides friendly and personal door-through-door transportation services for seniors in Washington County and surrounding areas. Their reliable, trained and insured care givers can transport ambulatory individuals to medical appointments, social events, shopping and other errands. A free, in-person consultation is required before transportation services can be provided. Please call their office to schedule.

Office hours: Monday through Friday.
8 a.m. to 4:30 p.m.

Hours of service: 7 days per week.
24 hours per day.

Advance notice required: at least 24 hours.

Wheelchair lift: No.

Price: \$31-\$34 per hour depending on services plus 60 cents per mile.

MEDICA PROVIDE-A-RIDE

952- 992-2292 www.member.medica.com/Provide-A-Ride

Medica provides rides for medical, mental health, pharmacy, dental and substance abuse appointments.

Hours of service: Monday through Friday.
8 a.m. to 5 p.m.

Advance notice required: 1 business day (with certain exceptions).

Wheelchair lift: No.

Price: Free for Medica members who have PMAP plan.

MEDI-VAN

800-422-0976

www.specialdisabledtransportation.com

Hours of service: 7 days a week.
24 hours per day.

Advance notice required: No.

Wheelchair lift: Yes.

Price: Call for rate sheet. Medical Assistance is accepted.