

Transportation Resources for Washington County Residents

2018



Developed by
Community Thread
Stillwater, Minnesota

www.CommunityThreadMN.org • 651-439-7434

Check with your healthcare provider first. They may have services available at no cost to you as part of your plan.

BLUE CROSS BLUE SHIELD MINNESOTA

Blue Ride: 651-662-8648 www.bluecrossmn.com

A service to Blue Plus members. Transportation provided to any health care appointment, including mental health.

Hours of service: Monday through Friday, 7 a.m. – 6 p.m. no holidays

Advance notice required: 2 business days. 1 short notice ride per month.

Wheelchair lift: Yes

Price: Free for Blue Cross Member with Blue Ride benefit.

HEALTHPARTNERS RIDE CARE

952-883-7400 www.healthpartners.com

Transportation provided for medical appointments.

Hours of service: Monday through Friday, 7 a.m. to 5 p.m.

Advance notice required: 1 to 3 business days

if ride needed for urgent care, 3 hour notice is requested.

Wheelchair lift: Yes

Price: Free for HealthPartners members with ride benefit

MEDICA PROVIDE-A-RIDE

952- 992-2292 www.member.medica.com/Provide-A-Ride

Provides rides for medical, mental health, pharmacy, dental and substance abuse appointments

Hours of service: Monday through Friday, 8 a.m. to 5 p.m.

Advance notice required: 1 business day (with certain exceptions)

Wheelchair lift: No

Price: Free for Medica members who have PMAP plan.

UCARE MINNESOTA

612-676-6830 www.ucare.org

Provides transportation for medical, dental or chiropractic appointments.

Hours of service: 7 days per week, 6 a.m. to 10 p.m.

Advance notice required: 2 days (same day for emergency or pharmacy)

Wheelchair lift: Yes; document from doctor required

Price: Free for UCare members, depending on plan.

DISABLED AMERICAN VETERANS OF MINNESOTA

612-467-2768 www.davmn.org

Volunteer veterans provide veterans rides for VA Medical Center appointments.

Hours of service: Monday through Friday, from 9 a.m. to 1 p.m. (no holidays)

Advance notice required: No; first come, first served

Wheelchair lift: No

Price: Free to disabled veterans with financial or medical hardship. Donations are accepted to DAV of Minnesota.

VA MEDICAL CENTER

www.minneapolis.va.gov

Pre-registration for ride service required; call 612-467-1100

Once registered, to request rides call 612-467-4290 or 612-467-1396

Provides rides for qualifying veterans for VA Hospital appointments.

Hours of service: Monday through Friday, 6 a.m. to 8 p.m.;

Saturday, 6 a.m. to 5 p.m. Hours may vary depending on medical appointment times.

Advance notice required: No, but call ASAP

Wheelchair lift: Yes

Price: Free for veterans, donations accepted

If you need transportation, and live in Washington County, you have a variety of options. Transportation fees vary with each service provider and many require advance notice to schedule a ride. Other transportation services may exist – check your phone directory or the internet for more information.

**This information is subject to change.*

ALLEGIANCE TRANSPORTATION

651-207- 5211 www.allegiancetransportation.com

At Allegiance Transportation, you will have the comfort of knowing you or your loved ones are in the very best of hands while traveling with one of our professionals. Prior to your first ride, you will be invited to meet with one of our staff. We'll answer any questions you have about our company and our drivers. We offer transportation to medical appointments, treatment sessions, and rehabilitation therapies for wheelchair clients throughout the Twin Cities metro area. They have received an A+ from the BBB.

Regular times of service: Monday through Friday, 7 a.m. to 5 p.m.

Service available earlier, later or on weekends for extra \$20 fee

Advance notice: 24 hours preferred, after hours call for pricing

Wheelchair lift: Yes - mount lift or ramp

Price: 10 miles round trip \$48 wheelchair fee \$65.50- \$1.70 per mile over 10.

ALWAYS BEST CARE SENIOR SERVICES

651-774-9979 (Free consultation 651-760-3895) www.abcstcroixvalley.com

Transportation service with a special touch. Caregivers escort patients to appointments and are available to remain with the patient during appointments. Caregivers also assist with meals and light housekeeping. Always Best Care Senior Services provides senior care in St. Croix Valley.

Hours of service: 7 days a week, 8 a.m. to 8 p.m.

Advance notice required: 24 hours-after hours call for pricing

Wheelchair lift: No

Price: 1 hour \$35, 2 hours \$60, 3 hours \$84. Plus \$0.57 per mile.

Payment accepted by cash or check; no Medical Assistance or insurance.

AMERICAN CANCER SOCIETY

800-227-2345 www.cancer.org

Transportation provided by Road to Recovery volunteers to cancer patients who are ambulatory and need rides to doctor appointments and medical treatments related to their diagnoses.

Hours of service: Monday through Thursday 8 a.m. to 5:30 p.m.;
Friday 8 a.m. to 4:30 p.m. (times may vary based on patient need)

Advance notice required: 4 business days

Wheelchair lift: No

Price: Free

BRIGHTSTAR CARE ST. CROIX VALLEY

651-234-0044 www.brightstarcare.com/st-croix-valley

We provide our clients with a certified nursing assistant, licensed practical nurse or registered nurse who will transport clients to and from medical appointments and stay with the client the entire time. Other services are available, please call or look online.

Hours of service: 7 days a week, 24 hours a day

Advance notice required: 2 days minimum

Wheelchair lift: No

Price: Varies on level of care needed; call for price information

COMMUNITY THREAD

651-439-7434 www.CommunityThreadMN.org

Transportation to medical appointments is provided by volunteers. This service is for ambulatory riders who live in the Stillwater School District (ISD 834) and have no other means of transportation. There is a pre-screening process for riders. Qualified riders need to complete a pre-service application form prior to start of service.

Hours of service: Monday through Friday, 8 a.m. to 4 p.m. (no holidays)
Times may vary depending on the availability of volunteer drivers and the distance to and from appointment.

Call during office hours: Monday through Friday, 9 a.m. to 1 p.m.

Advance notice required: 3 business days

Will take ride requests up to 30 days before day of appointment

Wheelchair lift: No

Price: Rides are free, but donations to Community Thread are encouraged.

DISCOVER RIDE

651-288-0327

Discover Ride provides a full range of medical transportation services for ambulatory persons in the Twin Cities metro.

Hours of service: Monday – Thursday 6 a.m. to 6 p.m.;
Friday 6 a.m. to 5 p.m.

Advance notice required: at least 1 day

Wheelchair lift: No

Price: door to door \$16 + \$1.50 per mile. Door through door \$19 + \$1.50 per mile

DRIVING MISS DAISY

763-253-4400 www.drivingmissdaisymn.com

Driving Miss Daisy offers vans with ramps and lifts as well as regular vehicles to transport clients to many different types of events including medical appointments, airport travel and social events. Companion services are also offered for seniors and the disabled.

Hours of service: Monday through Friday, 6 a.m. to 6 p.m.

Advance notice required: 2-3 day

Wheelchair lift: Yes

Price: 10 miles or less - \$75 for trips (round trip or one way)

10+ miles: \$30 for ambulatory riders, \$45 for wheelchair riders, plus \$3 per mile. Free for riders with some insurance plans- call for information.

HOME HELPERS AND DIRECT LINK OF THE TWIN CITIES

612-518-5741 www.HomeCareStPaulMN.com

Provides transportation and in-home compassionate companion and homemaking care to seniors and others, including post-surgery care and respite care. Our goal is to make life easier to keep seniors and those with needs independent and in their homes. We also offer Personal Emergency Response Systems (PERS) through Direct Link, a necklace that calls for help with just the click of a button.

Hours of service: 7 days, 6 a.m. to 10:30 p.m.

Advance notice required: 48 hours preferred

Wheelchair lift: No

Price: \$25 per hour, plus 56 cents per mile

Insurance not accepted. No long term commitment, however a contract for services is required in advance of the first service.

HOME INSTEAD SENIOR CARE

651-351-7918 www.homeinstead.com

Provides friendly and personal door-through-door transportation services for seniors in Washington County and surrounding areas. Our reliable, trained and insured care givers can transport ambulatory individuals to medical appointments, social events, shopping and other errands. A free, in-person consultation is required before transportation services can be provided. Please call our office to schedule.

Office hours: Monday through Friday 8 a.m. to 4:30 p.m.

Hours of service: 7 days per week, 24 hours per day

Advance notice required: at least 24 hours

Wheelchair lift: No

Price: \$31-\$34 per hour depending on services plus 60 cents per mile

MEDI-VAN

800-422-0976 www.specialdisabledtransportation.com

Hours of service: 7 days a week, 24 hours per day

Advance notice required: No

Wheelchair lift: Yes

Price: Call for rate sheet. Medical Assistance is accepted.

METRO MOBILITY

651-602-1111

metro council.org/Transportation/Services/Metro-Mobility.aspx

Serves people with disabilities in the Twin Cities metro, including many communities in Washington County. Registration required before first service.

Hours of service: Varies by community

Advance notice required: 1 to 4 days

Wheelchair lift: Yes

Price: \$4 one way, from 6 to 9 a.m. or 3 to 6:30 p.m.; \$3 in non-rush hours
Cash, Metro Mobility tickets or Go-To cards are accepted.

METRO TRANSIT

612-373-3333 www.metrotransit.org

Provides bus service from Washington County to other cities in the metro area. Fares and hours of service vary – call or go online for more information and rates.

MINNESOTA NON-EMERGENCY TRANSPORTATION

866-467-1724 www.mtm-inc.net/minnesota

Transportation for medical appointments for people on Medical Assistance.

Hours of service: Monday through Friday, 7 a.m. to 8 p.m.

Weekend or after-hours service for hospital discharges only.

Advance notice required: 3 business days; urgent trips as needed

Wheelchair lift: Yes

Price: Per Medical Assistance rates

PREMIER HANDICAP SERVICES

651-633-6856 or 612-467-9684 www.premierhandicapsservices.com

Premier offers transportation services for individuals with special needs. Translation services are available for Hmong, French or Laotian speakers.

Hours of service: Monday through Friday, 5:30 a.m. to 11 p.m.;

Saturday-Sunday, 6a.m. to 8p.m.

Advance notice required: 24 hours min. 4-5 days preferred

Wheelchair lift: Yes

Price:

Wheelchair riders: \$60 round trip, plus \$2.50 per mile weekdays

Ambulatory riders: \$60 round trip, plus \$2 per mile weekdays

Medical Assistance, Blue Cross, Medica and UCare are accepted if arranged through those programs in advance.

SYNERGY Homecare www.synergyhomecare.com

763-205-4440

SYNERGY HomeCare provides in-home care services including personal cares, homemaking chore services, and we offer transportation services for individuals who can get in to and out of a standard passenger vehicle. We do not provide medical transport, but we transport clients to doctor appointments, religious services, and other appointments. Our licensed caregivers assist the client in to and out of the car and stay with the client during the appointment.

Hours of service: 24 hours per day, 7 days a week.

Advance notice required: 2 days or less

Wheelchair lift: No

Price: Hourly and mileage based on government reimbursement rate.

TLC SPECIAL TRANSPORTATION

952-882-0535 www.tlcspecialtransportation.com

Transportation offered for medical or other activities throughout the Twin Cities Metro. Vans and buses also are available for group trips.

Hours of service: Monday through Friday, 6:00 a.m. to 5 p.m.

Advance notice required: 3 days

Wheelchair lift: Yes

Price: \$48 round trip, plus \$2.50 per mile

Blue Plus, Health Partners, Medica, Medical Assistance, MHP/Hennepin Health and UCare insurance is accepted.

TRANSIT LINK

651-602-5465 www.metcouncil.org

Provides shared-ride, curb-to-curb small-bus service for medical and non-medical needs in the Twin Cities Metro area.

Hours of service: Monday through Friday, 6 a.m. to 6:15 p.m.

Advance notice required: Reserve a ride up to 5 days in advance. There is limited same day service with minimum of 2 hours advance notice.

Wheelchair lift: Yes

Price: Less than 14 miles - \$2.25 one way; 14 to 24 miles - \$4.50 one way; More than 24 miles - \$6.75 one way. Certified disabled riders pay a maximum of \$4.50 each way. Exact change is required, or Go Cards may be purchased from Cub Foods stores. Pick-ups may be up to 30 minutes later than requested, depending on circumstances of previous pick-ups of the other bus riders. Drivers will wait up to 3 minutes for riders to appear.

Cancellation policy: 1-hour advance cancellation is required.

With 3 late cancellations or no shows, ride service will be suspended for 1 month.

TRAVELON TRANSPORTATION

952-926-9292 www.travelontransportation.com

Hours of service: Monday through Friday, 5 a.m. to 6 p.m.;

Saturday, 5 a.m. to 5 p.m.; Sunday – based on driver availability.

They contract with DHS, Blue Plus and Ucare. They also provide medical rides as a non-contractor for Health Partners

Advance notice required: No, but 2 days is recommended

Wheelchair lift: Yes

Price: Wheelchair: \$25 one way, plus \$2 per mile (extra for oversize wheelchairs)

Non-wheelchair riders: \$15 one way, plus \$2 per mile

Extra cost for rides outside the 694 and 494 freeway loops

TWIN CITY MOBILITY

952-435-5503 www.twincitymobilitymn.com

Provides transportation for medical appointments in the Twin Cities Metro area.

Hours of service: 7 days a week, 5 a.m. to 8 p.m.

Advance notice required: No, but 1 day is recommended

Wheelchair lift: Yes

Price: \$18.75 one way, plus \$1.55 per mile. Blue Cross, UCare and Medical Assistance accepted.

TWIN CITY TRANSPORTATION

952-884-6824 www.tctransportation.com

Door-to-door service: 7 days a week for wheelchair or ambulatory clients. Stretcher service, as well as aides or assistants available at additional charge.

Hours of service: Monday through Friday, 8a.m. to 5p.m.; Saturday and Sunday times vary based on availability.

Advance notice required: 2 business days for weekday rides; 1 week advance notice for weekend rides

Wheelchair lift: Yes

Price: \$24.50 one way, plus \$1.65 per mile. Medical Assistance accepted.

Additional Resources:

If you receive county services, you may be eligible for help with transportation. Contact your county case manager for assistance.

Washington County Community Services

651-430-6000 www.co.washington.mn.us

Minnesota Department of Human Services

(651) 431-2000 www.mn.gov/dhs

www.MinnesotaHelp.info

Disability Linkage Line 866-333-2466

Monday through Friday, 8:30 a.m. to 5 p.m.

Metropolitan Area Agency on Aging - Senior Linkage Line

800-333-2433 <https://metroaging.org>

Monday through Friday, 8 a.m. to 4:30 p.m.

United Way

Call: 211 Note: If calling from a cell phone, call: 651-291-0211 (metro); 800-543-7709 (outstate) or TTY: 651-291-8440

Veterans Linkage Line

888-546-5838 www.mdva.state.mn.us

LinkVet is a 24-hour helpline for transportation and other services for Minnesota veterans.

Churches, American Legion, VFW clubs, insurance providers, taxis, car rental agencies, Lyft and Uber

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**Questions?**

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