

Transportation Resources  
for  
Washington County Residents

2017



Developed by the  
Transportation Collaborative Leadership Team  
of  
Community Thread  
Stillwater, Minnesota

[www.CommunityThreadMN.org](http://www.CommunityThreadMN.org) • 651-439-7434

*Check with your healthcare provider first. They may have services available at no cost to you as part of your plan.*

### **BLUE CROSS BLUE SHIELD MINNESOTA**

Blue Ride: 651-662-8648    [www.bluecrossmn.com](http://www.bluecrossmn.com)

A service to Blue Plus members. Transportation provided to any health care appointment, including mental health.

**Hours of service:** Monday through Friday, 7a.m. – 6p.m. no holidays

**Advance notice required:** 2 business days. 1 short notice ride per month.

**Wheelchair lift:** Yes

**Price:** Free for Blue Cross Member with Blue Ride benefit.

### **HEALTHPARTNERS RIDE CARE**

952-883-7400    [www.healthpartners.com](http://www.healthpartners.com)

Transportation provided for medical appointments.

**Hours of service:** Monday through Friday, 7 a.m. to 5 p.m.

**Advance notice required:** 1 to 3 business days

If ride needed for urgent care, 3 hour notice is requested.

**Wheelchair lift:** Yes

**Price:** Free for HealthPartners members with ride benefit

### **MEDICA PROVIDE-A-RIDE**

952- 992-2292    [www.member.medica.com/Provide-A-Ride](http://www.member.medica.com/Provide-A-Ride)

Provides rides for medical, mental health, pharmacy, dental and substance abuse appointments

**Hours of service:** Monday through Friday, 8 a.m. to 5 p.m.

**Advance notice required:** 1 business day (with certain exceptions)

**Wheelchair lift:** No

**Price:** Free for Medica members who have PMAP plan.

## **UCARE MINNESOTA**

612-676-6830    [www.ucare.org](http://www.ucare.org)

Provides transportation for medical, dental or chiropractic appointments.

**Hours of service:** 7 days per week, 6 a.m. to 10 p.m.

**Advance notice required:** 2 days (same day for emergency or pharmacy)

**Wheelchair lift:** Yes; document from doctor required

**Price:** Free for UCare members, depending on plan.

## **DISABLED AMERICAN VETERANS OF MINNESOTA**

612-467-2768    [www.davmn.org](http://www.davmn.org)

Volunteer veterans provide veterans rides for VA Medical Center appointments.

**Hours of service:** Monday through Friday, from 9 a.m. to 1 p.m. (no holidays)

**Advance notice required:** No; first come, first served

**Wheelchair lift:** No

**Price:** Free to disabled veterans with financial or medical hardship. Donations are accepted to DAV of Minnesota.

## **VA MEDICAL CENTER**

[www.minneapolis.va.gov](http://www.minneapolis.va.gov)

Pre-registration for ride service required; call 612-467-1100.

Once registered, to request rides call 612-467-4290 or 612-467-1396

Provides rides for qualifying veterans for VA Hospital appointments.

**Hours of service:** Monday through Friday, 6 a.m. to 8 p.m.; Saturday, 6 a.m. to 5 p.m. Hours may vary depending on medical appointment times.

**Advance notice required:** No, but call ASAP

**Wheelchair lift:** Yes

**Price:** Free for veterans, donations accepted

If you need transportation, and live in Washington County, you have a variety of options. Transportation fees vary with each service provider and many require advance notice to schedule a ride. Other transportation services may exist – check your phone directory or the internet for more information.

*\*This information is subject to change.*

## **ALLEGIANCE TRANSPORTATION**

651-207- 5211 [www.allegiancetransportation.com](http://www.allegiancetransportation.com)

At Allegiance Transportation, you will have the comfort of knowing you or your loved ones are in the very best of hands while traveling with one of our professionals. Prior to your first ride, you will be invited to meet with one of our staff. We'll answer any questions you have about our company and our drivers. We offer transportation to medical appointments, treatment sessions, and rehabilitation therapies for wheelchair clients throughout the Twin Cities metro area.

**Regular times of service:** Monday through Friday, 7 a.m. to 5 p.m.

Service available earlier, later or on weekends for extra \$20 fee

**Advance notice:** 24 hours preferred

**Wheelchair lift:** Yes - mount lift or ramp

**Price:** 10 miles roundtrip \$48 wheelchair fee \$17.50. \$1.70 per mile over 10.

## **ALWAYS BEST CARE SENIOR SERVICES**

651-774-9979 (Free consultation 651-760-3895) [www.abcstcroixvalley.com](http://www.abcstcroixvalley.com)

Transportation service with a special touch. Caregivers escort patients to appointments and are available to remain with the patient during appointments. Caregivers also assist with meals and light housekeeping. Always Best Care Senior Services provides senior care in St. Croix Valley.

**Hours of service:** 7 days a week, 8 a.m. to 8 p.m.

**Advance notice required:** 24 hours

**Wheelchair lift:** No

**Price:** 1 hour \$35, 2 hours \$60, 3 hours \$84. Plus \$0.57 per mile.

Payment accepted by cash or check; no Medical Assistance or insurance.

## **AMERICAN CANCER SOCIETY**

800-227-2345    [www.cancer.org](http://www.cancer.org)

Transportation provided by Road to Recovery volunteers to cancer patients who are ambulatory and need rides to doctor appointments and medical treatments related to their diagnoses.

**Hours of service:** Monday through Thursday 8 a.m. to 5:30 p.m.; Friday 8 a.m. to 4:30 p.m. (times may vary based on patient need)

**Advance notice required:** 4 business days

**Wheelchair lift:** No

**Price:** Free

## **BRIGHTSTAR CARE ST. CROIX VALLEY**

651-234-0044    [www.brightstarcare.com/st-croix-valley](http://www.brightstarcare.com/st-croix-valley)

We provide our clients with a certified nursing assistant, licensed practical nurse or registered nurse who will transport clients to and from medical appointments and stay with the client the entire time.

**Hours of service:** 7 days a week, 24 hours a day

**Advance notice required:** 2 days

**Wheelchair lift:** No

**Price:** Varies on level of care needed; call for price information

## **COMMUNITY THREAD**

651-439-7434 [www.CommunityThreadMN.org](http://www.CommunityThreadMN.org)

Transportation to medical appointments is provided by volunteers. This service is for ambulatory riders who live in the Stillwater School District (ISD 834) and have no other means of transportation. There is a pre-screening process for riders. Qualified riders need to complete a pre-service application form prior to start of service.

**Hours of service:** Monday through Friday, 8 a.m. to 4 p.m. (no holidays)  
Times may vary depending on the availability of volunteer drivers and the distance to and from appointment.

**Call during office hours:** Monday through Friday, 9 a.m. to 1 p.m.

**Advance notice required:** 3 business days

Will take ride requests up to 30 days before day of appointment

**Wheelchair lift:** No

**Price:** Rides are free, but donations to Community Thread are encouraged.

## **DISCOVER RIDE**

651-288-0327

Discover Ride provides a full range of medical transportation services for ambulatory persons in the Twin Cities metro.

**Hours of service:** Monday – Thursday 6a.m. to 6p.m. Friday 6a.m. to 5p.m.

**Advance notice required:** at least 1 day

**Wheelchair lift:** No

**Price:** door to door \$16 + \$1.50 per mile. Door through door \$19 + \$1.50 per mile

## **DRIVING MISS DAISY**

763-253-4400 [www.drivingmissdaisymn.com](http://www.drivingmissdaisymn.com)

Driving Miss Daisy offers vans with ramps and lifts as well as regular vehicles to transport clients to many different types of events including medical appointments, airport travel and social events. Companion services are also offered for seniors and the disabled.

**Hours of service:** Monday through Friday, 6 a.m. to 6 p.m.

**Advance notice required:** at least 1 day

**Wheelchair lift:** Yes

**Price:** 10 miles or less - \$75 for trips (roundtrip or one way)

10+ miles: \$30 for ambulatory riders, \$45 for wheelchair riders, plus \$3 per mile

Free for riders with some insurance plans.

## **ELMO SPECIAL TRANSPORTATION SERVICES**

651-731-5278 or 651-216-5423

Provides medical and non-medical transportation services in the Twin Cities area.

Hours of service: Call for information

**Advance notice required:** 2 days preferred

**Wheelchair lift:** No (wheelchair can be put in van)

**Price:** \$2.15 per mile

## **HANDI-LIFT TRANSPORTATION**

800-989-7433 or 715-822-5077

Provides wheelchair lift transportation in western Wisconsin and Minnesota. First aid and CPR certified drivers. Will do Saturday dialysis transportation.

**Hours of service:** Monday through Friday, 5:30 a.m. to 5:30 p.m.  
Saturdays available for dialysis transportation, 5:30 a.m. to 5:30 p.m.

**Call during office hours:** Monday through Friday, 6:30 a.m. to 5 p.m.  
Advance notice required: 2 days preferred

**Wheelchair lift:** Yes

**Price:** \$48 round trip (one way \$24), plus \$1.50 per mile

If driver waits longer than 1.25 hours during the rider's appointment: \$10 per hour

Hospital discharge service: \$50

Cancellation fee at pick-up: \$25

Some insurance plans accepted

## **HOME HELPERS AND DIRECT LINK OF THE TWIN CITIES**

612-518-5741 [www.HomeCareStPaulMN.com](http://www.HomeCareStPaulMN.com)

Provides transportation and in-home compassionate companion and homemaking care to seniors and others, including post surgery care and respite care. Our goal is to make life easier to keep seniors and those with needs independent and in their homes. We also offer Personal Emergency Response Systems (PERS) through Direct Link, a necklace that calls for help with just the click of a button.

**Hours of service:** 7 days, 6 a.m. to 10:30 p.m.

**Advance notice required:** 48 hours preferred

**Wheelchair lift:** No

**Price:** \$25 per hour, plus 56 cents per mile

Insurance not accepted. No long term commitment, however a contract for services is required in advance of the first service.



## **HOME INSTEAD SENIOR CARE**

651-351-7918    [www.homeinstead.com](http://www.homeinstead.com)

Provides friendly and personal door-through-door transportation services for seniors in Washington County and surrounding areas. Our reliable, trained and insured care givers can transport ambulatory individuals to medical appointments, social events, shopping and other errands. A free, in-person consultation is required before transportation services can be provided. Please call our office to schedule.

**Office hours:** Monday through Friday 8a.m. to 4:30p.m.

**Hours of service:** 7 days per week, 24 hours per day

**Advance notice required:** at least 24 hours

**Wheelchair lift:** No

**Price:** \$27-\$37 per hour depending on services plus 55 cents per mile

## **MAXIMAL CARE MOBILITY**

651-983-6334

Provides medical and non-medical transportation for residents of Dakota, Ramsey and Washington Counties.

**Hours of service:** 7 days, 5 a.m. to 10 p.m.

**Advance notice required:** At least 24 hours

**Wheelchair lift:** Yes

**Price:** \$1.75 per mile if traveling between cities; travel within one city, cost is \$10 (no mileage rate). Blue Cross Blue Shield and Medical Assistance are accepted.

## **MEDI-VAN**

800-422-0976    [www.specialdisabledtransportation.com](http://www.specialdisabledtransportation.com)

**Hours of service:** 7 days a week, 24 hours per day

**Advance notice required:** No

**Wheelchair lift:** Yes

**Price:** Call for rate sheet

Medical Assistance is accepted.

## **METRO MOBILITY**

651-602-1111 [metro council.org/Transportation/Services/Metro-Mobility.aspx](http://metro council.org/Transportation/Services/Metro-Mobility.aspx)

Serves people with disabilities in the Twin Cities metro, including many communities in Washington County. Registration required before first service.

**Hours of service:** Varies by community

**Advance notice required:** 1 to 4 days

**Wheelchair lift:** Yes

**Price:** \$4 one way, from 6 to 9 a.m. or 3 to 6:30 p.m.; \$3 in non-rush hours  
Cash, Metro Mobility tickets or Go-To cards are accepted.

## **METRO TRANSIT**

612-373-3333 [www.metrotransit.org](http://www.metrotransit.org)

Provides bus service from Washington County to other cities in the metro area. Fares and hours of service vary – call or go online for more information and rates.

## **MINNESOTA NON-EMERGENCY TRANSPORTATION**

866-467-1724 [www.mtm-inc.net/minnesota](http://www.mtm-inc.net/minnesota)

Transportation for medical appointments for people on Medical Assistance.

**Hours of service:** Monday through Friday, 7 a.m. to 8 p.m.

Weekend or after-hours service for hospital discharges only.

**Advance notice required:** 3 business days; urgent trips as needed

**Wheelchair lift:** Yes

**Price:** Per Medical Assistance rates

## **PREMIER HANDICAP SERVICES**

651-633-6856 or 612-467-9684 [www.premierhandicapsservices.com](http://www.premierhandicapsservices.com)

Premier offers transportation services for individuals with special needs. Translation services are available for Hmong, French or Laotian speakers.

**Hours of service:** Monday through Friday, 5:30 a.m. to 6 p.m.

**Advance notice required:** 2 days

**Wheelchair lift:** Yes

**Price:**

Wheelchair riders: \$60 roundtrip, plus \$2 per mile weekdays

Ambulatory riders: \$40 roundtrip, plus \$2 per mile weekdays

Medical Assistance, Blue Cross, Medica and UCare are accepted if arranged through those programs in advance

## **TLC SPECIAL TRANSPORTATION**

952-882-0535 [www.tlcspecialtransportation.com](http://www.tlcspecialtransportation.com)

Transportation offered for medical or other activities throughout the Twin Cities Metro. Vans and buses also are available for group trips.

**Hours of service:** Monday through Friday, 5:30 a.m. to 5 p.m.

**Advance notice required:** 3 days

**Wheelchair lift:** Yes

**Price:** \$48 roundtrip, plus \$2.50 per mile

Blue Plus, Health Partners, Medica Choice, Medical Assistance and UCare insurance is accepted.

## **TRANSIT LINK**

651-602-5465 [www.metcouncil.org](http://www.metcouncil.org)

Provides shared-ride, curb-to-curb small-bus service for medical and non-medical needs in the Twin Cities Metro area.

**Hours of service:** Monday through Friday, 6 a.m. to 6:15 p.m.

**Advance notice required:** Reserve a ride up to 5 days in advance. There is limited same day service with minimum of 2 hours advance notice.

**Wheelchair lift:** Yes

**Price:** Less than 14 miles - \$2.25 one way; 14 to 24 miles - \$4.50 one way; More than 24 miles - \$6.75 one way. Certified disabled riders pay a maximum of \$4.50 each way. Exact change is required, or Go Cards may be purchased from Cub Foods stores.

Pick-ups may be up to 30 minutes later than requested, depending on circumstances of previous pick-ups of the other bus riders.

Drivers will wait up to 3 minutes for riders to appear.

**Cancellation policy:** 1-hour advance cancellation is required.

With 3 late cancellations or no shows, ride service will be suspended for 1 month.

## **TRAVELON TRANSPORTATION**

952-926-9292 [www.travelontransportation.com](http://www.travelontransportation.com)

**Hours of service:** Monday through Friday, 5 a.m. to 6 p.m.; Saturday, 5 a.m. to 5 p.m.; Sunday – based on driver availability

**Advance notice required:** No, but 2 days is recommended

**Wheelchair lift:** Yes

**Price:** Wheelchair: \$25 one way, plus \$2 per mile (extra for oversize wheelchairs)

Non-wheelchair riders: \$17 one way, plus \$2 per mile

Extra cost for rides outside the 694 and 494 freeway loops

## **TWIN CITY MOBILITY**

952-435-5503 [www.twincitymobilitymn.com](http://www.twincitymobilitymn.com)

Provides transportation for medical appointments in the Twin Cities Metro area.

**Hours of service:** 7 days a week, 5 a.m. to 8 p.m.

**Advance notice required:** No, but 1 day is recommended

**Wheelchair lift:** Yes

**Price:** \$18.75 one way, plus \$1.55 per mile

Blue Cross, UCare and Medical Assistance accepted.

## **TWIN CITY TRANSPORTATION**

952-884-6824 [www.tctransportation.com](http://www.tctransportation.com)

Door-to-door service: 7 days a week for wheelchair or ambulatory clients. Stretcher service, as well as aides or assistants available at additional charge.

**Hours of service:** Monday through Friday, 9 a.m. to 1:30 p.m.

Saturday and Sunday times vary based on availability.

**Advance notice required:** 2 business days for weekday rides; 1 week advance notice for weekend rides

**Wheelchair lift:** Yes

**Price:** \$24.50 one way, plus \$1.65 per mile

Medical Assistance accepted

**Additional Resources:**

*If you receive county services, you may be eligible for help with transportation. Contact your county case manager for assistance.*

**Washington County Community Services**

**651-430-6000** [www.co.washington.mn.us](http://www.co.washington.mn.us)

**Minnesota Department of Human Services**

**(651) 431-2000** [www.mn.gov/dhs](http://www.mn.gov/dhs)

[www.MinnesotaHelp.info](http://www.MinnesotaHelp.info)

**Disability Linkage Line 866-333-2466**

Monday through Friday, 8:30 a.m. to 5 p.m.

**Metropolitan Area Agency on Aging - Senior Linkage Line**

**800-333-2433** [www.tcaaging.org](http://www.tcaaging.org)

Monday through Friday, 8 a.m. to 4:30 p.m.

**United Way**

**Call: 211 Note: If calling from a cell phone, call: 651-291-0211 (metro); 800-543-7709 (outstate) or TTY: 651-291-8440**

**Veterans Linkage Line**

**888-546-5838** [www.mdva.state.mn.us](http://www.mdva.state.mn.us)

LinkVet is a 24-hour helpline for transportation and other services for Minnesota veterans.

**Churches, American Legion, VFW clubs, insurance providers, taxis, car rental agencies**

This booklet was developed by the Transportation Collaborative Leadership Team, sponsored by Community Thread's Transportation Program. The mission of the Leadership Team is to improve transportation services for residents of Washington County. The Transportation Program receives partial funding from Lakeview Foundation, United Way of Washington County-East, private donations and other supporters.

**Questions?**

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